



Ayre's-N-Graces Pty Limited

t/a **CTC** Customised Training & Consulting

Mobile: **0412 041 171** Email: info@ctcsydney.com.au Web Address: www.ctcsydney.com.au

ACN: 091 541 730 ABN: 56 091 541 730

Problem Solving

✓ Step 1 – Select Subject

Subject – Problem Solving

Location – Client site

Prerequisites:

- A requirement for methods to define and solve problems in the workplace.

What do you get:

- ☒ Experienced & qualified facilitator
- ☒ Targeted course outline
- ☒ Printed Courseware
- ☒ Electronic Certificate
- ☒ Digital Badge for LinkedIn profile
- ☒ Free 6 month email support

✓ Step 3 – Contact CTC

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Based on your chosen Subject and Topic selection, our expert team will advise the appropriate course length to cover your custom content and best delivery style to suit your needs. Three simple steps and you have a course tailored to you!

✓ Step 2 – Select Topics

Topics

- ☐ Definitions
- ☐ Information Gathering
- ☐ Defining the Problem
- ☐ Brainstorming
- ☐ Mind Map
- ☐ Ishikawa
- ☐ Why Why
- ☐ SWOT Analysis
- ☐ Force Field
- ☐ Buckets
- ☐ Six Thinking Hats
- ☐ Solution Criteria
- ☐ Solution Analysis
- ☐ Action Plans