



Ayre's-N-Graces Pty Limited

t/a **CTC** Customised Training & Consulting

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## Workplace Relations

### ✓ Step 1 – Select Subject

**Subject** – Workplace Relations

**Location** – Client site

**Prerequisites:**

- A requirement to foster positive workplace behaviour.

**What do you get:**

- ☒ Experienced & qualified facilitator
- ☒ Targeted course outline
- ☒ Printed Courseware
- ☒ Electronic Certificate
- ☒ Digital Badge for LinkedIn profile
- ☒ Free 6 month email support

### ✓ Step 3 – Contact CTC

[www.ctcsydney.com.au](http://www.ctcsydney.com.au)

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Based on your chosen Subject and Topic selection, our expert team will advise the appropriate course length to cover your custom content and best delivery style to suit your needs. Three simple steps and you have a course tailored to you!

### ✓ Step 2 – Select Topics

**Topics**

- ☐ Define Workplace Relations
- ☐ Environment
- ☐ Policy & Procedures
- ☐ Culture
- ☐ Content
- ☐ Behaviour Preferences
- ☐ Communication
- ☐ Feedback
- ☐ Resolving Conflict